

STRATEGIC PLAN:

Connection to the School Experience Survey for **PARENTS**



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SCHOOL NAME
Presenter(s)

SCHOOL
LOGO

Spring 2025 School Experience Survey

Encuesta de la Experiencia Escolar Primavera 2025



The **School Experience Survey** is an annual survey administered in the fall to all schools. Survey results provide schools with very **important feedback** from teachers, staff, students and parents.

La **Encuesta de la Experiencia Escolar** es una encuesta anual administrada en otoño a todas las escuelas. Los resultados de la encuesta proporcionan a las escuelas comentarios **muy importantes** de los maestros, el personal, los estudiantes y los padres.



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**Mark Your
Calendar**

***Marque su
calendario***

**Spring 2025 *School
Experience Survey*
Window:**

February 10th

to

March 21st, 2025

**Plazo para la encuesta
de la Experiencia
Escolar**

Primavera de 2025:

10 de Febrero

a

**21 de marzo de
2025**



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Spring 2025 School Experience Survey

Encuesta de la Experiencia Escolar Primavera 2025

What's New This Year?

- To protect the health and safety of LAUSD families and school staff, parents are again highly encouraged to complete their survey **online** if possible.
- Only a *limited* number of paper surveys will be shipped to schools.
 - ✓ Paper surveys will be reserved only for those households *with limited or no internet connectivity*.
 - ✓ *Contact your child's school* if you need a paper survey.
 - ✓ Parents who receive a paper survey will mail it back to our vendor and not return it to the school. *Postage-paid envelopes will be provided with each paper survey.*

¿Qué hay de nuevo este año?

- Para proteger la salud y la seguridad de las familias y el personal escolar del LAUSD, se anima a los padres a completar su encuesta **en línea** si es posible.
- Solo se enviará a las escuelas un número *limitado* de encuestas en papel.
 - ✓ Las encuestas en papel se reservarán solo para aquellos hogares *con conectividad a Internet limitada o sin conexión*.
 - ✓ *Comuníquese con la escuela de su hijo* si necesita una encuesta en papel.
 - ✓ Los padres que reciban una encuesta en papel la enviarán por correo a nuestro proveedor y no la devolverán a la escuela. *Se proporcionarán sobres con sello pagado con cada encuesta en papel.*



Spring 2025 School Experience Survey

Encuesta de la Experiencia Escolar Primavera 2025

How do I access the Parent Survey online?

To access the ONLINE Parent Survey:

1. Go to
<http://achieve.lausd.net/schoolexperiencesurvey>
2. Click on the appropriate button:

Parent Survey Link	Enlace de la encuesta para padres
학부모 설문 조사 링크	家長調查連結
Link ng Survey ng Magulang	Ծնողական հարցման հղում

3. Choose your child's school type, school name, and current grade level.
4. Take the survey

Note: No login required to access the online Parent survey.

¿Cómo accedo a la Encuesta para padres en línea?

Para acceder a la Encuesta para padres EN LÍNEA:

1. Ir <http://achieve.lausd.net/schoolexperiencesurvey>
2. Haga clic en el botón correspondiente:

Parent Survey Link	Enlace de la encuesta para padres
학부모 설문 조사 링크	家長調查連結
Link ng Survey ng Magulang	Ծնողական հարցման հղում

3. Elija el tipo de escuela de su hijo, el nombre de la escuela y el nivel de grado actual.
4. Presentar la encuesta

Nota: No es necesario iniciar sesión para acceder a la encuesta para padres en línea.

1. PROOF OF COMPLETION OF THE SURVEY

If you would like proof that you have completed the survey, please remember to **enter your email address** in the last question of the online survey and hit "Submit" and you will receive an automated email sent directly to the email address you provided

If you want confirmation that you have completed the survey, please insert your e-mail address here before clicking on the "Submit" button to save your responses.

1. PRUEBA DE FINALIZACIÓN DE LA ENCUESTA

Si desea confirmación que ha completado la encuesta, recuerde ingresar su dirección de **correo electrónico** en la última pregunta de la encuesta en línea y presione "Enviar" y recibirá un correo electrónico automatizado enviado directamente a la dirección de correo electrónico que proporcionó.

desea confirmar que ha completado la encuesta, introduzca su dirección de correo electrónico aquí.

2. PROOF OF COMPLETION OF THE SURVEY

You can also print out the "Thank You" page and add your signature and school name as proof that you have completed the survey.



Results will appear in the School Experience Survey Dashboard in Spring 2022 (<http://achieve.lausd.net/schoolexperiencesurvey>).

Print confirmation of survey completion:

To help ensure high response rates at your school, your school principal may ask you to provide confirmation that you completed this survey. Please print this page and sign your name in the spaces provided as confirmation that you completed the survey.

Name/Signature: _____

School Name: _____

2. PRUEBA DE FINALIZACIÓN DE LA ENCUESTA

También puede imprimir la página "Gracias" y agregar su firma y el nombre de la escuela como prueba de que ha completado la encuesta.



Los resultados aparecerán en el Panel de La Encuesta de Experiencia Escolar en la primavera de 2022 (<http://achieve.lausd.net/schoolexperiencesurvey>).

Imprimir confirmación de finalización de la encuesta:

Si necesita una prueba de que haya completado la encuesta, favor de imprimir este correo electrónico y rellenar la siguiente información. También puede reenviar este correo electrónico (junto con la información a continuación) a la persona que corresponde.

Nombre/Firma: _____

nombre de la escuela: _____

School Experience Survey Purpose

The School Experience Survey is designed to gather feedback from students, parents, teachers, and staff so that schools can learn what they are doing well and what they need to work on.





How Different Groups Use School Experience Survey Results



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How Different Groups Use Survey Data

➤ **Principals** use survey results for:

- Budgeting purposes
- Completing their School Plan for Student Achievement (SPSA)
- Reporting requirements for the Accrediting Commission for Schools, Western Association of Schools and Colleges (ACS WASC)
- Setting annual goals
- Evaluating and responding to stakeholder concerns

➤ **Parents** use survey results for:

- Comparing school results to District, LD, CoS, and other schools' results.
- Establishing School Site Council priorities to discuss with principals

➤ **CoSAs** use survey results for:

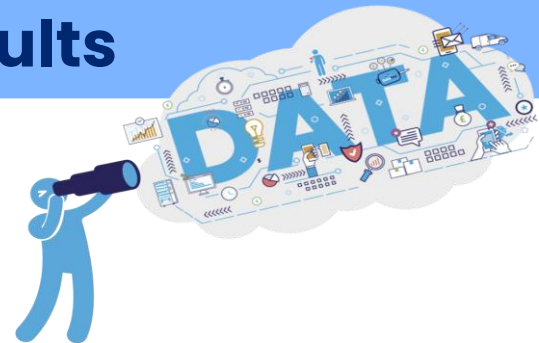
- Tracking schools' performance on key indicators
- Establishing goals and priorities to effect change in their schools

School Experience Survey

Why are Results Important?



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Results from the School Experience Survey (SES) are important for lots of reasons:

1. For **accountability purposes**, the District is required by the State to administer a “Local Climate Survey” annually and report results.
2. Results are used to report progress towards **LCAP** goals.
3. Results provide **feedback to schools** to make necessary changes and improvements
4. Results will be used to report progress towards **LAUSD Strategic Plan** *Priorities and District Goals*



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Strategic Plan:

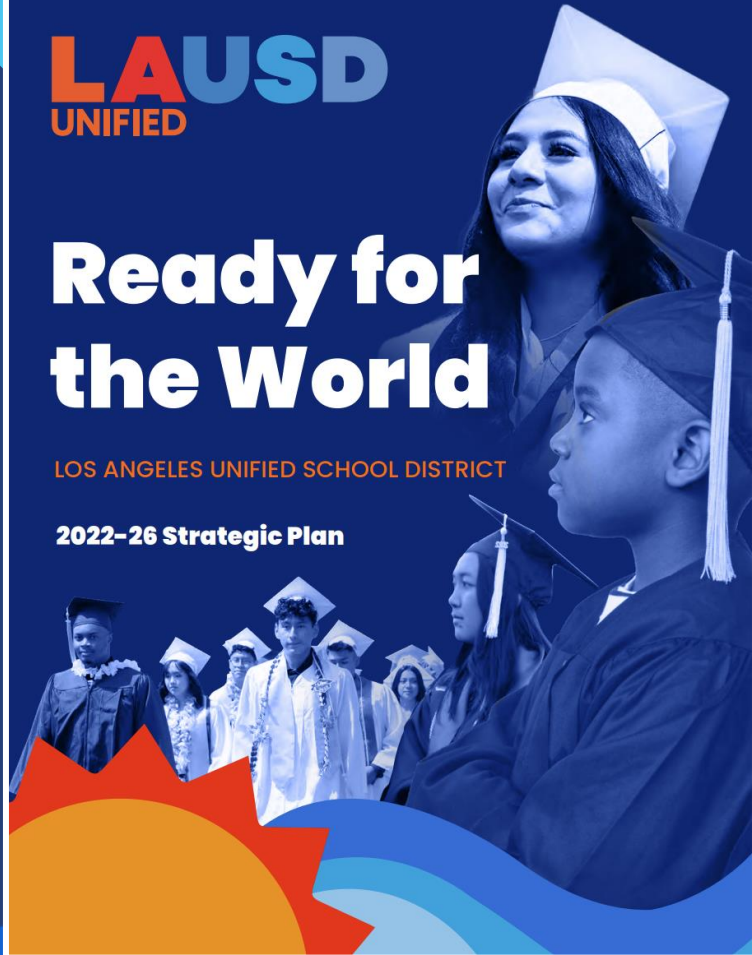
A Quick Introduction

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Ready for the World

LOS ANGELES UNIFIED SCHOOL DISTRICT

2022–26 Strategic Plan





Go To: <https://achieve.lausd.net/Page/1>

MENU



LOS ANGELES UNIFIED SCHOOL DISTRICT

LOS ANGELES UNIFIED SCHOOL DISTRICT

Board Meeting Agendas

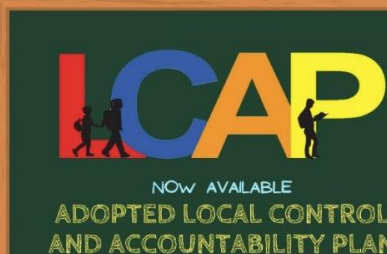
➤ Board of Education Meeting
Agendas

LAUSD UNIFIED Ready for the World

➤ Download Los Angeles
Unified's 2022-26 Strategic
Plan



➤ 100-Day Plan Report



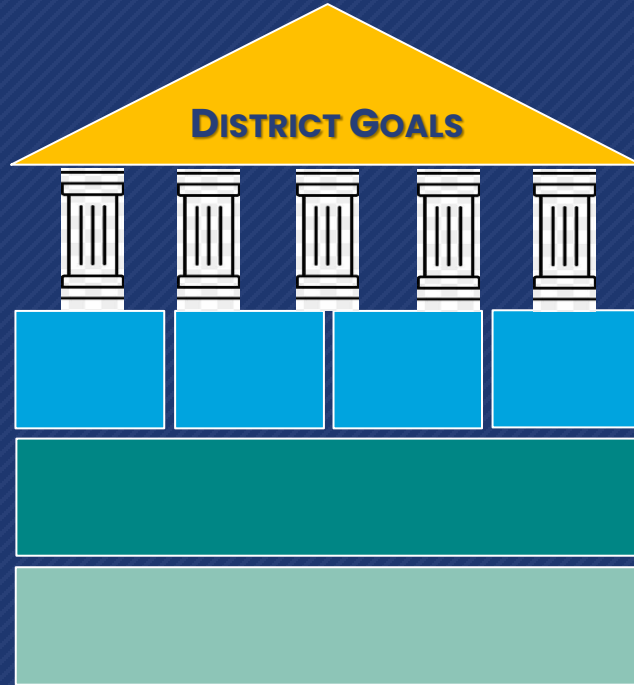
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Accessing the
Strategic Plan

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Building Blocks of the Strategic Plan



Pillars – 5 Critical areas we will focus on over the next four years.

Priorities – 4 subcategories required to successfully support each pillar.

Strategies – Specific actions we can take to advance all priorities.

Measures of Success – Metrics used to measure progress.



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School Experience Survey for PARENTS: ***Connections to the Strategic Plan***

SES and the Strategic Plan

LAUSD 2022–26 Strategic Plan

The results of the SES Parent Survey are directly tied to Pillar 3 of the Strategic Plan:

Pillar 3: *Engagement and Collaboration*

The following Pillar 3 Priorities require items and metrics from the Parent Survey:

3A:
Strong Relationships

3B:
Accessible Information

3D:
Honoring Perspectives

Note: Pillar 3, Priority 3C is not tied to the Parent School Experience Survey and therefore not included in this presentation.



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PILLAR 3

Priority 3A: ***Strong Relationships***

3A: Strong Relationships

Strengthen relationships between families, students, and their schools to improve student success



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Why This Matters



Positive family-school partnerships cultivate students' social and emotional well-being, create a ***sense of belonging*** in the school community, and build families' capacity to engage in and support student learning.

3A Strategies:

- ✓ Support all school sites in developing a cohort of school volunteers and parent leaders
- ✓ Develop resources and activities to promote regular school community events that engage family and staff
- ✓ Link every student to a parent or guardian on the Los Angeles Unified App and Parent Portal
- ✓ Expand community schools to identify and build on community assets and relationships
- ✓ Establish a Family Academy to equip families with the skills, information, and networking opportunities to support students' academic and social-emotional success
- ✓ Provide opportunities for robust stakeholder engagement in the school budget development process
- ✓ Offer prof. dev. opportunities for educators to build capacity on strengthening relationships with families

Pillar 3: Engagement & Collaboration

Priority 3A: Strong Relationships



SES “School Climate” Content Areas for Priority 3A:

✓ **Parent Engagement** [Parents]

✓ **Customer Service** [Parents]

NOTE: Only SES *School Climate* category’s “**Parent Engagement**” and “**Customer Service**” content areas for Parents include the survey items that are needed for the metrics that must be tracked each year using SES data. Therefore, this presentation will only focus on these areas.



PILLAR 3 – Priority 3A [*Part 1 of 2*]

**School Experience Survey “School Climate”
Content Area:**

Parent Engagement

School Experience Survey Items for **STRATEGIC PLAN PILLAR 3**

Group: **Parents** Category: **School Climate** Content Area: **Parent Engagement**

Please indicate how strongly you agree or disagree with the following statements.

*Strongly
Disagree*

Disagree

*Neither
Disagree
nor Agree*

Agree

*Strongly
Agree*

This school informs me about school activities in different ways.

()

()

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()

I feel welcome to participate at this school.

[Strategic Plan Pillar 3: Priority 3A]

()

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()

()

This school includes me in important decisions about my child's education.

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()

()

()

()

This school recruits and organizes parents to help and support the school.

()

()

()

()

()

Pillar 3, Priority 3A: Measuring Success



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3A. Strong Relationships

(Part 1 of 2)



Increase the percentage of **parents** reporting on the School Experience Survey they ***feel welcome*** to participate at their school

3A District Goal

+7.7 pts.

Increase the percentage of parents reporting on the School Experience Survey they feel welcome to participate at their school to 94%



PILLAR 3 – Priority 3A [*Part 2 of 2*]

School Experience Survey “School Climate”

Content Area:

Customer Service

School Experience Survey Items for **STRATEGIC PLAN PILLAR 3**

Group: **Parents** Category: **School Climate** Content Area: **Customer Service**

<i>Please indicate how strongly you agree or disagree with the following statements.</i>	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Disagree nor Agree</i>	<i>Agree</i>	<i>Strongly Agree</i>
Clerical/office staff treat me with respect in-person and online.	()	()	()	()	()
Clerical/office staff take my concerns seriously.	()	()	()	()	()
Clerical/office staff respond to my needs in a timely manner.	()	()	()	()	()
Teachers treat me with respect in-person and online.	()	()	()	()	()
Teachers take my concerns seriously.	()	()	()	()	()
Teachers respond to my needs in a timely manner.	()	()	()	()	()
Teachers at this school let me know about my child's progress.	()	()	()	()	()
Offering more flexible ways to meet (online, in person, phone) would increase my engagement with my child's school.	()	()	()	()	()
I am satisfied with my school's communication about how to support my child's learning.	()	()	()	()	()

***OVERALL CUSTOMER SERVICE** [Strategic Plan Pillar 3: **Priority 3A**] *Note: Aggregation of all 9 item results in [SES Results Dashboard](#).

Pillar 3, Priority 3A: Measuring Success



3A. Strong Relationships

(Part 2 of 2)



Increase the percentage of **families** responding favorably on the School Experience Survey around overall **customer service**

3A District Goal

+ 2 pts.
Annually

Increase the percentage of families responding favorably on the School Experience Survey around overall customer service by 2 percentage points annually for a total of 8 percentage points by June 2026.



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PILLAR 3

Priority 3B: ***Accessible Information***

3B: Accessible Information

Provide clear, consistent, and accessible information to the community



Why This Matters



Effective school and District communication builds ***trusting relationships*** and enables families, students, staff, and community members to serve as ***collaborative partners***.

3B Strategies:

- ✓ Enhance and streamline District and school websites, communication channels, and social media to improve community access to news and information
- ✓ Ensure all families are connected to the internet and have the training to access technology to promote communication and advocacy for student learning
- ✓ Increase collaboration with media partners to share positive and uplifting stories of Los Angeles Unified
- ✓ Provide school promotion training and resources
- ✓ Improve internal comm. structures to ensure all employees receive timely District news/important info
- ✓ Communicate with families in multiple languages and modes to best meet their needs

Pillar 3: Engagement & Collaboration

Priority 3B: Accessible Information



SES “School Climate” Content Area for Priority 3B:

✓ Resource Availability [Parents]

NOTE: Only SES *School Climate* category’s “**Resource Availability**” content area for Parents includes the survey item that is needed for the metrics that must be tracked each year using SES data. Therefore, this presentation will only focus on this area.

School Experience Survey Items for **STRATEGIC PLAN PILLAR 3**

Group: **Parents** Category: **School Climate** Content Area: **Resource Availability**

Please indicate how strongly you agree or disagree with the following statements.	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
This school provides me with information (verbal and written) I can understand. [Strategic Plan Pillar 3: Priority 3B]	()	()	()	()	()
I am greeted by school staff when I visit this school.	()	()	()	()	()
This school provides information on homework policies.	()	()	()	()	()
This school provides information on grade level requirements for my child.	()	()	()	()	()
This school informs me about activities sponsored by the parent and family center.	()	()	()	()	()
I can easily find information about parent workshops or other programs offered at this school.	()	()	()	()	()
This school offers extra academic support for my child.	()	()	()	()	()
I have visited or received assistance from the parent and family center personnel, website or resource pages available online.	()	()	()	()	()
I know which Community of Schools I belong to.	()	()	()	()	()
My Community of Schools provides useful training for parents.	()	()	()	()	()
I have received information about my child's progress as an English Learner.	()	()	()	()	()

Pillar 3, Priority 3B: *Measuring Success*



3B. Accessible Information



Increase the percentage of **parents** reporting on the School Experience Survey that their school provides them with ***information they can understand***

3B District Goal

+4.8 pts.

Increase the percentage of parents reporting on the School Experience Survey that their school provides them with information they can understand to 96% (from 91.2% in 2021-22).



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PILLAR 3

Priority 3D:

Honoring Perspectives

3D: Honoring Perspectives

Honor and act upon the perspectives of students and everyone we serve



Why This Matters



Listening to, elevating, and acting upon the voices of our students and community members promotes **deeper engagement** and improves our ability to **serve responsively**.

3D Strategies:

- ✓ Establish advisory councils with students, families, staff, and other key partners to inform action plans at the school and District levels
- ✓ Regularly survey students and other stakeholders to capture multiple perspectives on their educational experience and establish ways we can collectively support our students
- ✓ Collaborate with community partners and students to create meaningful leadership opportunities and internships to advance student leadership development and enrichment experiences
- ✓ Ensure multiple methods of participation for accessing community events and opportunities to provide feedback



PILLAR 3 – Priority 3D

“Honoring Perspectives” by increasing

Parent Survey Participation Rates

Pillar 3, Priority 3D: Measuring Success



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3D. Honoring Perspectives

(Part 2 of 2)



Increase the percentage of **parents participating** in the annual School Experience Survey.

3D District Goal

+8 pts.

Increase the School Experience Survey **parent participation rate** to 60% by 2026 (from 52% 2021-22 baseline).



SCHOOL EXPERIENCE SURVEY FOR PARENTS:

***SURVEY ITEMS / METRICS NEEDED FOR THE
STRATEGIC PLAN'S MEASURES OF SUCCESS***

FOR PILLAR 3

(PRIORITIES 3A, 3B, AND 3D)



Parent Survey Items/Metrics Needed for Pillar 3's Measures of Success

SURVEY GROUP	SURVEY CATEGORY	SURVEY CONTENT AREA	SURVEY ITEM / METRIC
Parents	School Climate	Customer Service	"Overall*" Customer Service [*Note: Based on 9 customer service survey items]
Parents	School Climate	Parent Engagement	<i>I feel welcome to participate at this school.</i>
Parents	School Climate	Resource Availability	<i>This school provides me with information I can understand.</i>
Parents	N/A	N/A	<i>Survey Participation Rate</i>

Parent Survey Items / Metrics: “Where We Are” vs. “Where We Need to Be” by 2026

SURVEY ITEM / METRIC	Our 2021 Baseline	Our 2026 Goal	How We Can Achieve Our Goals
<i>"Overall" Customer Service</i>			
<i>I feel welcome to participate at this school.</i>			
<i>This school provides me with information I can understand.</i>			
Survey Participation Rate			

Suggested Next Steps



- ✓ Meet with School Site Council to discuss plan to address the four “Measurements of Success” using results from the School Experience Survey for Parents.
- ✓ Once plan is finalized, prepare implementation rollout (e.g., training sessions, support materials, timelines, notifications).
- ✓ Reconvene in February/March to review survey results and set new targets and/or revise plans (if necessary) for achieving each goal by 2026. The following questions can help guide discussions:

What?

What was our target?
(e.g., % for each survey item /
metric]



How?

How did we do?
(e.g., did we meet our target?)



Now What?

Now what do we do?
(e.g., do we need to change
anything for next year?)

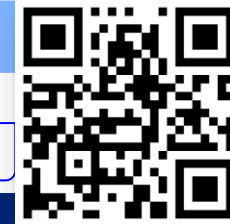


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School Experience Survey: ***Support***



School Experience Survey Page



Website: <https://www.lausd.org/ses>

On this page you'll find the link to the dashboards for **Survey Results** as well as useful information like **Resources** and **Support**



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**SCHOOL
EXPERIENCE
SURVEY**

DPAR Home

SES Home

About Us

Results

Resources

FAQs

Support

Take the survey

**School Experience
Survey Home** 

**Your voice
matters!**



School Experience Survey for Parents



Please remember to participate in this year's survey!



**Tu Voz
Importa!**

¡Recuerde participar en la encuesta de este año!



THANK YOU!
¡Y GRACIAS...



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